



29th November 2019

Dear Customer,

We're excited to inform you about the next development for our business in Ireland.

Due to the continued success of our team and our commitment to providing our growing customer base with first-class service, we are incorporating a new company which will start trading from 1st January 2020.

For the past few years Graf Ireland have traded as a registered branch of Graf UK Ltd. We have now incorporated **Graf Ireland Environmental Ltd** which will take over responsibility for our business in both the Republic of Ireland and Northern Ireland.

I'm pleased to confirm that Cathal Keane will be responsible for the new company as Sales Director. We're also expanding our team at our office in Milltown, Co. Galway, with an additional two members of staff joining us in the new year.

We will write to you over the coming weeks to confirm the new Company details so you can update your records. All contact details will remain the same.

This is an exciting next step forward for Graf in Ireland and we look forward to continuing to work closely with you to grow our business together.

The market for water management solutions continues to grow and presents opportunities for us to help more and more people with our range of wastewater treatment, stormwater management and rainwater harvesting systems.

We'd like to take this opportunity to thank you for your business and support and we look forward to this continuing onto our next chapter.

Yours faithfully,

A handwritten signature in black ink, appearing to read "M Rolph".

Matthew Rolph
Managing Director

A handwritten signature in black ink, appearing to read "Cathal Keane".

Cathal Keane
Sales Manager, Ireland